

Information on Health and Social Care in Warrington

5 Boroughs Partnership Trust – 5BPS - Provides treatment, support and guidance for people affected by mental ill health and learning disabilities. For people of all ages, living in the boroughs of Halton, Knowsley, St Helens, Warrington and Wigan. The Trust offers day care, in-patient care and community services.

Acute Care – care provided in a hospital setting

Adult Social Care Services - Nursing homes, residential homes, care at home, working with people with learning difficulties and mental health problems.

CAMHS - Children and Adolescent Mental Health Service – Provided by 5 Boroughs Partnership

Community Services Unit - Responsible for a range of community services, including speech and language therapy, Physiotherapy, occupational therapy, school health advisors, district nurses, podiatry and dermatology.



Care Quality Commission – CQC - The independent regulator of health and social care in England. It monitors care provided by the NHS, local authorities, private companies and voluntary organisations.

Direct payments – A means tested payment made instead of receiving social care. The money should be enough to meet your care needs.

Foundation Trust – NHS Trusts can become Foundation Trusts. They have been created to pass decision-making from central government control to local organisations and communities, so they are more responsive to the needs and wishes of their local people.

Health and Wellbeing Overview and Scrutiny Committee – OSC – A committee made up of local Councillors set up to review local health services. OSC are also set up for Resources, Children’s Services, Communities and Sustainable Environment and Regeneration.

Independent Complaints Advisory Service – ICAS – Free and independent organisation to help if anyone has a complaint or concern with NHS care or treatment



Individual Budgets – Service user/ patients receive a budget and use this to pay for a variety of services. The budget contains funding from several sources, including Social Services.

Local Government Ombudsman - If a complaint about social care is not resolved satisfactory, a complainant may appeal to the Local Government

Ombudsman. The Ombudsman is entirely independent of the NHS and of the Government.

NHS Northwest – Regional Strategic Health Authority. Provides leadership for all NHS organisations across the region. Ensures that NHS services provide high-quality, clinically-safe services and spend taxpayers' money properly.

NHS Warrington – (Primary Care Trust – PCT) – the organisation that plans and pays for local health care.



Parliamentary and Health Ombudsman – If a complaint about health care is not resolved satisfactorily, a complainant may appeal to the Parliamentary and Health Service Ombudsman. The Ombudsman is entirely independent of the NHS and of the Government.

Patient Advice and Liaison Service – PALS - Provides confidential, on-the-spot advice, information and support, helping people to sort out any concerns and questions they may have about the health care they are receiving.

Personalisation – The general term for the Government's agenda to give people more choice about the care they receive. The system allows the service user to choose the agencies they use and the manner in which they receive support.

Personal Budget – Similar to Individual Budgets, where the service user/patients receives a budget and uses this to pay for a variety of care but it is made up solely from social care services funding.



Social Care Institute for Excellence – SCIE – Identifies and spreads knowledge about good practice to social care services and supports the delivery of social care services.

Spire Cheshire Hospital – Private hospital in Warrington offering medical and surgical treatment

Warrington and Halton Hospital NHS Foundation Trust - manages two hospitals - Warrington Hospital and Halton General Hospital. The majority of emergency care and complex surgical care is based at Warrington Hospital whilst Halton General Hospital is a centre of excellence for routine surgery.

If you require any further information on any of the above please contact the LINKs office on: 01925 246892 or Email warringtonlink@blackhealthagency.org.uk